



## faka isicelo sekhadi i-mr price money account

 ungathenga ngalo eMr Price, eMr Price Home, eMr Price Sport, eMr Price Cellular, eSheet Street noma eMiladys ngokusebenzisa isitolo esisebenzisa ubuchwepheshe noma esitolo qobo

 thenga *i-airtime* noma *i-data* nge-akhawunti

 thathela omunye wakini ikhadi

 Siyakuvikela nangomshwalense iMr Price Insurance

 Xhumeke ngeMr Price Mobile

### ukufaka isicelo se-akhawunti kufanele:

- ube neminyaka engaphezu kwengu-18
- ube nepasi noma *i-Passport*
- ube ngoqashiwe
- ube nenombolo yeselula esebenzayo
- ube negama elihle lokukweleta, uvume ukubhekwa e-credit bureau
- ube nekheli leposi nelalapho uhlala khona

Kungenzeka kudingeke ulethe ubufakazi bomholo wakho wezinyanga eziwu-3 ezidlule nezitatimende zasebhangane ukuze ubhekwe.

### ukufaka isicelo

Gcwalisa yonke imininingwane engemuva kwaleli fomu bese uthumela:

- ngo-WhatsApp ku-084 484 4845
- thumela *i-email* ku: [newacc@mrpg.com](mailto:newacc@mrpg.com)
- thumela *i-fax* ku-031 328 4790
- ungawahambisa kunoma yisiphi isitolo seMr Price, iMr Price Home neMr Price Sport eNingizimu Afrika

Ukhumbule ukubhala inombolo yakho yepasi kuwona wonke amakhasi.

### izindleko:

- imali yokuvula ikhadi: iwuR30 owukhokha kanye
- imali yanganga zonke ingafinyelela kuR15 ngenyanga

\*imali yanganga zonke inganyuka ungaziswanga, kunemigomo nemibandela.

### ungakhohlwa

Uzothola isitatimende sanyanga zonke esiveza imali okufanele uyikhokhe, usuku okufanele ukhokhe nalapho ungakhokha khona.

Isitatimende sakho ungasibona noma nini enyangeni:

- shayela u-*\*120\*410#*
- yiya ku-[mrpricemoney.com](http://mrpricemoney.com)

## okunye okukhona

### I-Mr Price Insurance (itholakala eNingizimu Afrika kuphela)

#### sikuvikele

- Sinezinhlangotho zemishwalense esizenzele wena. Njengomuntu one-akhawunti yeMr Price Money, imali yomshwalense siyibamba kwi-akhawunti yakho ukwenza izinto zibe lula

Thola yonke imininingwane ngezinhlobo zomshwalense ku-[mrpricemoney.com](http://mrpricemoney.com) namhlanje noma ushaye ku-0861 000 518 noma uthumele i-email ku: [insuranceinfo@mrpg.com](mailto:insuranceinfo@mrpg.com)

### I-Mr Price Mobile (itholakala eNingizimu Afrika kuphela)

#### asixhumane

- khetha kwezinye zezinkontileka zethu ezihamba *ne-sim card* ezibizwa ngeSIM Top Up okwazi ukuzifakela ezibiza kuqala kaR30 kuR200 ngenyanga
- fanelwa *i-airtime* nyanga zonke
- imali ibanjwa ekhadini lakho leMr Price Money ukukwenzela izinto zibe lula

Ngeminye imininingwane nokubheka eminye imititilizo, iya ku-[mrpricemoney.com](http://mrpricemoney.com) noma ushayele u- 0800 000 430 noma uthumele i-email ku: [help@mrpmobile.com](mailto:help@mrpmobile.com)

### I-Mr Price Foundation

Lena yinhlangano engenzi inzuzo egxile ekucijeni intsha yaseNingizimu Afrika yasemiphakathini yabantu abangaholi mali etheni lapho intsha iletha ushintsho ngokugqunguzelwa, ukuba nempilo nokuba yizikhamuzi ezithuthukisiwe.

Ngeminye imininingwane, vakashela ku: [mrpfoundation.org](http://mrpfoundation.org)

Uma ufisa ukufaka isandla nyanga zonke, le mali ingabanjwa ekhadini lakho leMr Price Money ukukwenzela izinto zibe lula.

### unemibuzo?

- shayela u: 08610 66639
- thumela uWhatsApp ku: 0645841010
- thumela *i-email* ku: [service@mrpg.com](mailto:service@mrpg.com)
- vakashela ku: [mrpricemoney.com](http://mrpricemoney.com)



Ukwamukelwa kwesicelo sakho kuncike ekutheni unawo amandla okukhokha nobufakazi bomholo. Yonke imishwalense ilawulwa ngabakwaGuardrisk Life Limited, abahlinzeki bomshwalense nemali abasemthethweni (FSP No 76) neGuardrisk Insurance Company Limited, umhlinzeki womshwalense nemali osemthethweni (FSP No 75). U-Mr Price Group Limited ungumhlinzeki wemali osemthethweni futhi unegunya lokubolekisa FSP31450 & NCRCP46. Kunemigomo nemibandela.

MARCH\_2022



# faka isicelo se-akhawunti yakwa-mr price money

ngekhadi elilodwa uthenga ezitolo eziwu-6. Imihlomulo ethe xaxa.

## Ifomu yokufaka isicelo

kunokunye odinga ukukwazi? Uzoyithola ku: [mrpricemoney.com](http://mrpricemoney.com) namhlanje



# Imigomo nemibandela yokusebenzisa ikhadi le-Mr Price Money

## 1. izincazelo

- 1.1. "UmThetho" isho umThetho wokuHlinzekwa ngesiKweletu 34 owashaywa ngo-2005 nemigomo nokuchitshiyelwa;
- 1.2. I-"Isivumelwano", "isivumelwano sesikweletu", "igunya" noma "i-akhawunti" isho isivumelwano sesikweletu esiphakathi kwakho nathi nesifaka nemali ozoyikhokha kanjalo imigomo nemibandela yekhadi nemali ongathenga ngayo;
- 1.3. "Isicelo" noma "ukufaka isicelo" kusho uma ufaka isicelo sokuthenga ngesikweletu kithina;
- 1.4. "Ikhadi" lisho ikhadi lakho elibizwa nge-Mr Price Money store card esikunika lona ukuze ukwazi ukusebenzisa imali esikuboleka yona uma uthenga impahla yethu;
- 1.5. "Umkweletisi", "thina", "okwethu", "u-Mr Price" kusho inkampani yakwaMr Price ezinze e- Upper Level, eNorth Concourse, ku-65 Masabalala Yengwa Avenue (owawubizwa ngoNMR Avenue), eThekwini, 4001, iyona ekuhlinzeke ngesikweletu njengokubhaliswa kwayo ngokoMthetho wokuHlinzekwa ngesiKweletu 34 owashaywa ngo-2005 ("i-NCA") NCRC46, nomhlinzeki wemali osemthethweni FSP31450, futhi kufaka i-Mr Price, i-Mr Price Home, i-Mr Price Sport, i-Mr Price Cellular, i-Mr Price Mobile, iSheet Street neMiladys noma wubani omunye esidlulisela kuye la malungelo ethu ngokwalesi sivumelwano;
- 1.6. "Okweletelwayo", "Wena", "okwakho" kusho umuntu igama lakhe elivala kumafomu okufaka isicelo, isitatimende esisikhipha ngaphambi kwesivumelwano nemali ezokhokha futhi okunguyena obolekwa imali yi-Mr Price Group ngale migomo nemibandela;
- 1.7. "I-Debt Collectors Act" isho uMthetho wokuQoqwa kweziKweletu 114 owashaywa ngo-1998.

## 2. ukufaka isicelo, ukubolekwa nesivumelwano sesikweletu

- 2.1. Noma yisiphi isicelo sincike ohlelweni lwangaphakathi lokucubungula izicelo, yile migomo nemibandela, noMthetho wokuHlinzekwa ngesiKweletu. Ngokwalo Mthetho wokuHlinzekwa ngesiKweletu, sinalo ilungelo lokusichitha isicelo sakho, sokunquma nokunciphisa imali esikuboleka yona futhi sinalo ilungelo lokuhoxisa nokuvula isikweletu esikuboleke sona noma nini.
- 2.2. Isicelo sakho sizobhekwa kusetshenziswa imininigwane osinikeze yona. Uyavuma ukuthi leyo mininingwane iyiqiniso.
- 2.3. Uma siphumelela isicelo sakho sizokuthumelela isitatimende esingaphambi kwesivumelwano futhi sikukhombise ukuthi uzokhokha malini nokuzosho imali ozobolekwa yona, izindleko nemininigwane yesikweletu njengokusho koMthetho wokuHlinzekwa ngesiKweletu.
- 2.4. Uma usuyamukelile le mali esithi uzoyikhokha, imigomo nesitatimende esingaphambi kwesivumelwano nale mali izoba yingxenye yesivumelwano esiphakathi kwethu nawe.
- 2.5. Mhla uqala ukuthenga ngesikweletu sakho, uyoklwebha ikhadi lakho, usayine i-invoice, lokhu kuzohambisana nokusayina kwakho nokwamukela kwakho le migomo nemibandela emisha.
- 2.6. Uyacelwa usazise uma kukhona ushintsho esimweni sakho semali, umholo wakho noma ekusikhokheleni ukuze sibuyekeze ukuthi malini ongakwazi ukuyikhokha njengokusho koMthetho wokuHlinzekwa ngesiKweletu.
- 2.7. Ngeke ukwazi ukufaka isicelo se-akhawunti yesikweletu sezinyanga ezivu-6 noma ezivu-12 uma kuwukuthi usuvele unayo le akhawunti kwenye inkampani yase-Mr Price.

## 3. I-akhawunti yekhadi lakho

- 3.1. Uzonikwa ikhadi lase-Mr Price Money okufanele ulisayine ngepeni.
- 3.2. Nguwena kuphela ovumeleke ukulisebenzisa futhi awukwazi ukulidlulisela komunye umuntu noma ugunyaze omunye umuntu ukuthi alisebenzise.
- 3.3. Uma kungukuthi ucelele nabanye amakhadi esikweletini sakho, nguwena oqondene nokuthengwa kwempahla kusetshenziswa wona. Elinye

- ikhadi esizolikhapha elihambisana nalezi sikweletu nalo kumele lisayinwe ngokushesha yilowo muntu omkhethe ukuthi alisebenzise. Nguwena noma umuntu omkhethele kuphela abangasebenzisa lelo khadi.
- 3.4. Ubunikazi bekhadi noma amakhadi buqondene nawe futhi kumele uwabuyise uma siwafuna.
- 3.5. Ungalisebenzisa ikhadi ukuthenga e-Mr Price , e-Mr Price Home, e-Mr Price Sport, e-Mr Price Cellular, eSheet Street noma kwaMiladys ngesikweletu esikunike sona. Awukwazi ukuthenga ngaphandle uma uveza ikhadi.
- 3.6. Nguwena oqondene nokuligcina kahle leli khadi. Uma ikhadi lakho noma (leli elisetshenziswe ngomunye umuntu) lintshontshwa kumele usibikele masinyane ngokusifonela ku: 08610 66639. Uma uhlukele ukusazisa ukuthi ikhadi lakho lintshontshiwe nguwenza okuzofanele ukhokhele ukusetshenziswa kwalo kuze kube uyasazisa ukuthi ikhadi noma amakhadi alahlekile noma antshontshiwe.
- 3.7. Omunye omthathela ikhadi kumele abe ngaphezu kweminyaka engu-18.

## 4. Imali esikuboleka yona

- 4.1. Imali oyikweletayo ayikwazi ukuba ngaphezu kwesikuboleke yona nokuyisikweletu okusuke kuvunyelwene ngaso uma sisuke sikwazisa ukuthi uzokhokha malini singakabi bikho isivumelwano.
- 4.2. Uma ufisa ukuthi njalo ngonyaka imali esikuboleka yona siyinyuse, kumele usho ngenkathi ugcwalisa ifomu lokufaka isicelo noma ngokuhamba kwesikhathi uma ufisa sikukhuphulele. Uma ukhetha ukuthi sikukhuphulele sizoqhubeka sibuyekeze futhi kungenzeka siyikhuphule imali esikukweletela yona njengokusho koMthetho wokuHlinzekwa ngesiKweletu.
- 4.3. Uma ufisa ukukhushulela imali esikuboleka yona okwesikhashana, kuzomele usazise ukuze sizokubhalala phansi lokhu. Uma sivuma, imali esikuboleka yona sizoyikhuphula isikhashana ngokubona kwethu. Uma usuyikhokhile leyo mali ebiyengeziwe, imali esikuboleka yona izokwehliswa ibuyele kwebiyikona ngaphambi kokunyuswa.
- 4.4. Uma kwenzeka ufisa ukunyuselwa imali esikuboleka yona ngale kwalokhu esesivele sikushilo kumele ufake isicelo salokho. Sizobe sesibheka ukuthi malini ongaba namandla ayo nesizodonga ubufakazi bomholo wakho (*ama-payslip* ezinyanga ezivu-3, izitatimende zasebhange noma obunye ubufakazi bomholo wakho kungabanjwa lutho) njengokusho koMthetho wokuHlinzekwa ngesiKweletu.
- 4.5. Ungasazisa noma nini ukuthi sinciphise imali esikuboleke yona noma sinqume imali ongeke weqe kuyona. Sinlungelo lokunciphisa, sishintsha noma sivale imali esikuboleke yona.

## 5. Imali okufanele uyikhokhe nyanga zonke nokukhokha

- 5.1. Sizokuthumelela isitatimende saryanga zonke nge-email noma ngeSMS ngokukhetha kwakho. Isitatimende sizokukhombisa ezinye zalezi zinto ngokusho kwesigatshana 35 soMthetho wokuHlinzekwa ngesiKweletu:
  - 5.1.1. yonke imali oyikweletayo ngokwelanga isitatimende esenziwa ngalo;
  - 5.1.2. izimpahla ozithengile ngaleyo nyanga kuzo zovu-6 izitolo;
  - 5.1.3. izindleko zokuboleka okufanele uzikhokhele nyanga zonke;
  - 5.1.4. inzalo okufanele uyikhokhe ngonyaka;
  - 5.1.5. inzalo ebanjwayo ngaleyo nyanga;
  - 5.1.6. imali encane okufanele uyikhokhe nosuku okufanele uyikhokhe ngalo.
- 5.2. Ukungasitholi kwakho isitatimende akusho ukuthi akufanele ukhokhe njengoba ongakwazi ukuthola ulwazi nge-akhawunti yakho nemali oyikweletayo ngokusishayela ku-08610 66639 ngezikhathi zokusebenza.
- 5.3. Kumele okungenani sithole imali okuvela ukuthi kumele uyikhokhe ngokusho kwesitatimende sakho noma uR30 kuye nokuthi iyiphi imali enkulu ngosuku okufanele ukhokhe ngalo noma ngaphambi kwalo njengokusho kwesitatimende.
- 5.4. Ungasikhokhela noma malini osikweleta yona noma nini.
- 5.5. Izitatimende zithathwa ngokuthi kuyikho ngaphandle uma kuba khona imibuzo esiyitholayo zingakapheli izinsuku ezingu-60.

## 6. inzalo

- 6.1. Inzalo efakwa esikweletini sakho yinzalo ehambisana nesasikutshela kona

- ukuthi uzokukhokha esitatimendeni esandulela isivumelwano nokuyiyona enkulu evunywa nguMthetho wokuHlinzekwa ngesiKweletu. Inzalo enkulu evunywe ngokoMthetho wokuHlinzekwa kwesiKweletu ihambisana nemalimboleko enqunywa yiBhange loMbuso futhi incike endleleni enqunywa nguMthetho wokuHlinzekwa ngesiKweletu. Uma imalimboleko inyuka noma yehla noma indlela enqunywa nguMthetho wokuHlinzekwa ngesiKweletu ishintsha, inzalo okufanele uyikhokhe izonyuka noma yehle. Uzokwaziswa ngoshintsho ngokubhalalela esitatimendeni sakho.
- 6.2. Inzalo izobalwa zonke izinsuku futhi izokhula phezu kwenye nyanga zonke ngelanga okufanele ukhokhe ngalo, ikhula phezu kwayo yonke imali oyikweletayo kuze kufike ilanga lokukhokha. Leyo nzalo yengezwa emalini oyikweletayo.

## 7. izindleko ze-akhawunti

- 7.1. Sizokukhokhisa imali yezindleko ze-akhawunti nyanga zonke. Imali yokuqala okuzofanele uyikhokhe izoshwo esitatimendeni esandulela isivumelwano noma sizokuthumelela incwadi. Ngokubona kwethu le mali yezindleko yanyanga zonke ingahlale ihlale inyuke inqobo nje uma ingeke yeqe kwenqunywe wuMthetho wokuHlinzekwa ngesiKweletu. Le mali izobanjwa kwi-akhawunti yakho nyanga zonke. Le mali kungenzeka kwesinye isikhathi singayibambi yonke noma ingxenye yayo ngokubona kwethu.
- 7.2. Kungenzeka sikukhokhise imali yokuvula i-akhawunti nesiyoyisho esitatimendeni esandulela isivumelwano nalapho sisho khona imali ongalindela ukuyikhokha. Uma sikukhokhisa le mali, kuyofanele uqale uyikhokhe ngaphambi kokuqhubeka. Uma ukhetha ukungaqali uyikhokhe, izokwengezwa emalini oyikweletayo.

## 8. umshwalense

- 8.1. Ungazikhethela ukuthi uyawuthatha noma cha umshwalense okuvikelayo uma kulahleke ikhadi lakho (iLCP), okuvikelayo njengekhasimende (iCPP), okukhokhela imali uma kwenzeka ushona, udilizwa noma ugula (i360), umasingcwabisane womndeni, i-A2B noma iMedinet Protection Plan oyithola kithina.
- 8.2. Ungazithathela owakho umshwalense wokuvikela isikweletu sakho.
- 8.3. Uma ukhetha ukwamukela iLCP, iCPP, i360, umasingcwabisane, i-A2B noma iMedinet Protection Plan etholakala kithina, uyaziswa ukuthi kukhona ikhomishini esiyitholayo enkampanini yomshwalense ngalo mshwalense, imininigwane yayo esiyidlalayo encwadini yakho yomshwalense.
- 8.4. Imininingwane yale zinto esikudayisela zona uzoyithola encwadini yakho yomshwalense ozothunyelwa yona uma kwenzeka kukhona umshwalense owukhethayo, nokho uma sikukhela phezu ngayo imi kanje:
  - 8.4.1. **I-LCP** ikuvikela uma kwenzekile kwakhona osebenzisa ikhadi lakho leMr Price Money ngokungemthetho uma usubikile ukuthi ikhadi ilahlekile noma lintshontshiwe.
  - 8.4.2. **I-CPP** ivikela isikweletu osuke usanaso kwi-akhawunti yakho ye-Mr Price Money uma kwenzeka ushona, udilizwa, ugula kakhulu futhi ulaliswa esibhedlela ubusuku obuwu-3 bulandelana.
  - 8.4.3. **I-360** ikukhokhela uR10 000 uma kwenzeka ushona, udilizwa, ugula kakhulu futhi ulaliswa esibhedlela ubusuku obuthathu bulandelana.
  - 8.4.4. **I-A2B\*** ikhokha uR50 000 uma ushona engozini yemoto noR75 000 uma ulimala engozini yemoto (noma ingxenye ethile) noma kunguwena obushayela noma ungumgibeli emotweni yakho noma kwenye imoto.
  - 8.4.5. **I-Medinet Protection Plan\*** ikhokha uR30 000 ngezinye zezifo ezibucayi, uR3 000 wulalala esibhedlela uma kwenzeka ulaliswa ubusuku obuwu-3 bulandelana noR5 000 wokukusiza wengeze emholweni wakho izinyanga ezivu-3.

Akuwona umshwalense wezempi lona. Ukukhokhela ukuthi ubhekane nezinye izindleko okungezona ezokugula ngenxa yokuthi ubalulise esibhedlela.

\*Ungawuthathela ozwana naye nezingane ezingaphansi kweminyaka engu-18 kodwa ukhokha imali ethe xaxa.

- 8.4.6. **I-Family Funeral Plan** wumasingcwabisane okusiza ukukhokhela izindleko zomngcwabo wakho nomndeni wakho. Ungathola umasingcwabisane onganfyelela kuR20 000 wakho noshade naye kanjalo nongafinyelela kuR7 500 wezingane ezingeqile kwezivu-4 ezingaphansi kweminyaka engu-18.

Yonke imishwalense iqinisekiswa yiGuardrisk Life Limited, abahlinzeki bomshwalense abanelayisensi futhi abahlinzeki bemali abasemthethweni (FSP No 76) neGuardrisk Insurance Company Limited, abahlinzeki bomshwalense ongaqondene nempilo abanelayisensi nabahlinzeki bemali abasemthethweni (FSP No 75). Inkampani yakwa Mr Price ingumhlinzeki wemali nowesikweletu osemthethweni FSP31450 & NCRCP46 & NCRCP46. Kunemigomo nemibandela. Ukufunda kabanzi ngale mishwalense ungangena *kwi-websi* yethu i- [mrpricemoney.com](http://mrpricemoney.com) noma ushayele u: 0861 000 518.

## 9. ukuphula isivumelwano nokusiqeda

1. Siyokubhalela sikwazise uma ungakhokhanga futhi siyophakamisa ukuthi udlulisele isikweletu kumeluleki wezikweletu, omunye umxazululi, inkantolo yabathengi noma umahluleli bangenelele ukuzazulula umbango ngokwesivumelwano noma kwenzive uhlelo lokuthi ukhokhe.
2. Uma sekuphele cisha izinsuku ezingu-20 ungakhokhi futhi sekuphele okungenani ezingu-10 kusukela sakuthumelela incwadi kodwa wangaphendula noma usiphendula ngokuchitha iziphakamiso zethu, siyonqamula isivumelwano bese siya enkantolo ukuze sithole incwadi ezokuphoqa ukuthi ugcine isivumelwano. Lezi zinsuku ezingu-20 nezingu-10 zingahambisana.

## 10. izindleko zomthetho nezinye izindleko

1. Uma i-akhawunti yakho ingakhokhelwa:
  - 1.1. ulwazi ngokungakhokhi kwakho kuzodluliselwa kwi-credit bureau njengokusho koMthetho wokuHlinzeka ngesikweletu futhi lokhu kungakuphazamisa uma ufisa ukuthola esinye isikweletu; futhi
  - 1.2. singakuvala imali esikuboleke yona bese sikunika izinsuku ezingu-10 zokukwazisa ngaphambi kokuba i-akhawunti yakho. Uma siyivala i-akhawunti yakho, kuyodingeka uyikhokhe yonke imali oyikweletayo; futhi
  - 1.3. sinelungelo lokukhokhisa inzalo ezobe ihambisana nesakusho esitatimendeni esandulela isivumelwano kanjalo nezindleko zokuthi awukhokhile uma kwenzeka uhluleka ukukhokha noma uphula lesi sivumelwano noma ngabe yiziphi ezinye izindleko esingena kuzona zokulandela isikweletu ngoba senzela ukuthi wena ugcine isivumelwano. Lezi zindleko ngeke zeqo kokunqunywe nguMthetho wokuHlinzeka ngesikweletu.
  - 1.4. i-akhawunti yakho ingadluliselwa enkampanini eqoqa izikweletu ukuze kutholakale imali oyikweletayo futhi kukhona izindleko ozozikhokha ngalokho ezingeke zeqo kulezo ezingunqunywe nguMthetho wokuHlinzeka ngesikweletu kanjalo noMthetho wokuQoqa isikweletu uma kufanele usetshenziswe; futhi
  - 1.5. uma kufanele sikuthathele izinyathelo zomthetho (sikuthumelele amasamanisi), nguwe ozokhokhela zonke izindleko zomthetho, ezokuqoqa isikweletu ngisho nezokukufuna.
2. Lezi zindleko zizobanjwa kwi-akhawunti yakho nezinye izindleko ngokusho koMthetho wokuHlinzeka ngesikweletu.
3. Kungakhishwa nesiinqumo senkantolo esikulahla ngecala.

## 11. Isitifiketi nokukweleta kwakho

Isitifiketi esisayinwe noma ngabe iyiphi imeninja yethu (okungadingi siletthe ubufakazi bokuqokwa namandla ayo) lapho kushiwo khona imali osikweleta yona nenzalo yakhona kuyoba ngubufakazi obanele bokusikweleta kwakho kunoma ngabe yiziphi izinyathelo zomthetho esizithathayo futhi kuyothathwa njengobufakazi obanele kuze kube wena uletha ubufakazi bokuthi le mali nenzalo eshiwo ayilona iqiniso.

## 12. ushwele

Uma kwenzeka singasebenzisi noma singaphuthumi ukusebenzisa amalungelo ethu ngokwalesi sivumelwano, kuyobe kungasho ukuthi siyekile, siphonse ithawula noma asizukukhokhisa.

## 13. imvume ngendawo esingathatha kuyo izinyathelo zomthetho

NgokoMthetho olawula iziNkantolo zeMantshi 32 owashaywa ngo-1944 ("iMCA") uyavuma ukuthi singakuthathela izinyathelo zomthetho ezihambisana nalesi sivumelwano noma i-akhawunti yakho eNkantolo yeMantshi, okungaba noma iyiphi iNkantolo yeMantshi, okuwukuthi ngokwesigaba 28 seMCA inegunya

lokusebenza kuleyo ndawo. Nokho-ke singakitha ukukuthathela izinyathelo kunanoma ngabe iyiphi enye inkantolo enegunya.

## 14. amakheli

Ikheli lasekhaya osinike lona ngesikhathi ugcwalisa ifomu lokufaka isicelo sokuvula i-akhawunti yilona kheli oilkhethayo lapho sizokuthumelela khona incwadi uma sikuthathela izinyathelo zomthetho noma ngabe yini enye esikuthumelela yona ngokwendlela okhethe ngayo efomini lokufaka isicelo. Ikheli ongaposelwa kulona (okungaba yilapho uhlala khona, oposalwa kulo noma i-email) yilona elizosetshenziswa ukukuthumelela izitatimende, esikwazisa khona noma ngabe iyiphi enye incwadi. Kumele usazise uma uthuthela kwelinye ikheli noma ushintsha ikheli.

## 15. imininingwane yokukweleta komthengi ne-credit bureau

1. Uyavuma ukuthi:
  - 1.1. singabuza ukuqinisekisa ulwazi osinike lona ngesikhathi ufaka isicelo noma ngabe nini ngesikhathi sisenesivumelwano;
  - 1.2. singathumela kwi-credit bureau noma ngabe ubani omunye (onesivumelwano esithinta imali naye nanoma ngabe yinini) noma ngabe yikuphi osinike khona ngawe noma ngesicelo sakho, ukuvulwa nokuvalwa kwesivumelwano noma i-akhawunti yakho;
  - 1.3. sibheke, siqinisekise futhi sithole ulwazi kubantu ababalwe ngenhla uma sicubungula isicelo sakho nokuthi ufanele yini ukunikwa isikweletu, futhi noma ngabe nini ngesikhathi isavuliwe i-akhawunti yakho;
  - 1.4. singanikeza, sidalule futhi sibhalise ukuba khona kwalesi sivumelwano nanoma ngabe yiluphi ulwazi ngawe neminingwane yakho kubantu esikhuluma ngabo ku-15.1.2, sibatshela okuhle nokubi ngawe noma nge-akhawunti yakho okufaka nokungasigcini lesi sivumelwano.
2. uyavuma ukuthi uyaqonda ukuthi i-credit bureau izosihlinzeka ngolwazi mayelana nendlela ophatha ngayo izikweletu zakho kanjalo namaphuzu owatholayo akhombisa ukuthi ufanelwe yini ukunikezwa isikweletu noma cha.
3. Sinelungelo lokuthola nokudalula lolu lwazi
  - 3.1. uma sicabanga ukuthi kufanele futhi kuzokusiza;
  - 3.2. lapho umthetho usiphoqa khona ukwenze njalo;
  - 3.3. lapho kuzosiza thina khona noma umphakathi ngokudalula.
4. Uyavuma ukuthi imininingwane yakho esiyinikezwe nguwe, ingasetshenziswa inoma isiphi isigaba se-Mr Price Group, okufaka i-Mr Price Mobile iyisebenzisele ukumaketha nokunye okuhlobene nalokhu. Uma unganguni sisebenzise imininingwane yakho kulokhu kumelo usazise ngokusibhalela i-email ku- [service@mrpg.com](mailto:service@mrpg.com)
5. Awunalungelo lokusithathela izinyathelo noma ufune ukukhokhelwa yithina ngokusinikeza le miningwane ngokwalesi sivumelwano.
6. Unelungelo lokuthi i-credit bureau uthi ayikuvezele amarekhodi okukweleta kwakho, uphikisane nakhokho futhi ulungise lapho kubhalwe khona okungesikho. Ama-credit bureau asetshenziswa yithina yi:
  - I-XDS: ucingo: 011 645 9100;
  - I-TransUnion Credit: ucingo: 0861 48 24 82;
  - I-Experian Credit Bureau: ucingo: 0861 10 56 65.
7. Ungafaka nesikhalazo enhlanganweni elawula ukhlinzekwa kwezikweletu, iNational Credit Regulator ngokuyishayela ku: 0860 627 627 noma uxhumane neNational Credit Tribunal.

## 16. okunye

1. Sizogada futhi siqophe njalo uma sikhuluma nawe ocingweni.
2. Ungaqinisekisa ukuthi imigomo nemibandela nezincazelo nemiphumela yalesi sivumelwano yethuliwe futhi yachazwa kuwe ngolimi oluqondayo. Ingozi ehambisana nalesi sivumelwano namalungelo akho nokuqondene nawe, nakho uchazeliwe.
3. Uma ushade umshado ohlanganisa amafa, uyaqinisekisa ukuthi uyitholile imvume yoshade naye ukuvula le-akhawunti nokwamukela uma sikukhuphulela imali esikuboleka yona nemali esingakuboleka yona ngokwale-akhawunti.
4. Sivumelekile noma ngabe nini ukudlulisela onke amalungelo ethu ngokwalesi sivumelwano komunye umuntu.
5. Ngeke sithwale cala noma izindleko ngokulahlekelwa noma ngokulimala kwakho noma komunye umuntu ngokufaka kwakho isicelo mayelana nalesi sivumelwano.

6. Uma singakwazi ukugcina umbandela othize mayelana nalesi sivumelwano, ngeke lokho kuthinte yonke eminye imibandela yalesi sivumelwano.
7. Ukuze samukeleke futhi sisibophezele, futhi ngaphandle uma ushintsho lwenziwa ngokusho koMthetho wokuHlinzeka ngesikweletu, nanoma ngabe yiluphi ushintsho oluzokwenziwa kulesi sivumelwano kumele lubhalwe phansi noma luqoshwe ngocingo bese luyaqinisekiswa ngokubhala phansi. Nokho, singakwazi ukuthi nanoma ngabe yinini sibuyekeze noma sishintshe imigomo nemibandela kodwa uma senze njalo, akusho ukuthi kuyobe sekunesivumelwano esisha.
8. Isitatimende esandulela isivumelwano, imali okulinganiselwe ukuthi uzoyikhokha nale migomo nemibandela konke kuyingxenye yesivumelwano esiphakathi kwakho nathi mayelana nesikweletu esikunika sona futhi lokhu kulawulwa futhi kuhambisana nemithetho yaseNingizimu Afrika.
9. Unelungelo lungafakwa:
  - 9.1. emikhankasweni yokukudayisela eyenziwa ngocingo yenzelwa thina;
  - 9.2. ekukhangiselweni noma ohlwini lwamakhasimende oludayiswa noma lusatshalaliswe yithi ngale kokushiwo wuMthetho wokuHlinzeka ngesikweletu;
  - 9.3. ohlwini lwabathuyelelwa *ama-email nama-SMS*.

## 17. iselula

1. Scelula ubheke imigomo nemibandela mayelana nemikhiqizo yethu yamaselula
2. Okunye
  - 2.1. Amakhasimende avula ama-akhawunti amasha angathenga iselula eyodwa uma eqala ukuthenga
  - 2.2. I-akhawunti yekhasimende ivunyelwe ukuthenga iselula eyodwa noma okobuchwepheshe okukodwa uma eqala ukuthenga iselula
  - 2.3. Lo mbandela uyaphela emva kwezinyanga ezintathu.

## 18. UMthetho wokuVikelwa kwemiNiningwane yoMuntu (i-POPIA)

1. Ngokwe migomo ye-POPIA:
  - 1.1. Sizibophezele ukuvikela imininingwane yakho ("i-PI")
  - 1.2. Imininingwane yakho siyayiqoqa, siyibeke siyisebenzise ngendlela efanele ehambiselana neNqubomgomo yobuMfihlo yethu etholakala ku- <https://www.mrpricegroup.com/mr-price-group-privacy-policy.aspx>.
2. Uma unezikhalazo ezithinta iNqubomgomo yobuMfihlo yethu noma indlela esiqoqa, esibeka noma esisebenzisa ngayo imininingwane yakho, ungathumela i-email ku- [privacy@mrpg.com](mailto:privacy@mrpg.com).

## eminye imibuzo?

Uma unemibuzo, ungasishayela ku: **08610 66639** noma usithumelele *i-email* ku: **[newacc@mrpg.com](mailto:newacc@mrpg.com)**.

Ukuze uvulelwe i-akhawunti, gcwalisa yonke imininingwane engemuva kwaleli fomu, ufake nenombolo yakho yomazisi icace kahle kuwona wonke amakhasi.

## thumela:

- kuWhatsApp ku:**084 484 4845**
- *i-email* ku: **[newacc@mrpg.com](mailto:newacc@mrpg.com)**
- *i-fax* ku: **031 328 4790**
- wahambise kunoma yisiphi isitolo sase-Mr Price, **eMr Price Home** noma **eMr Price Sport** eNingizimu Afrika.