

Promotional Offering Terms and Conditions

[8 April 2026 – 7 June 2026] | New Accounts Voucher Campaign

1 Definitions

IN THIS AGREEMENT

- 1.1 **participant** or **you** means the person who is eligible for this Promotion.
- 1.2 **we** or **us** means **Mr Price Group Limited** or its agencies/third party contactors used in the course of this Promotion.

2 Duration and who can enter

- 2.1 The start date for the Promotion is 8 April 2026 and will end on 7 June 2026.
- 2.2 This Promotion applies to Mr Price Money & Sheet Street account customers only and does not apply to any other division of, or company associated with Mr Price Group Limited.
- 2.3 The Promotion is conducted by us and our agencies or third party contractors.
- 2.4 Participation in this Promotion is regarded as acceptance of these terms and conditions (“Terms and Conditions”). If you fail to comply with these Terms and Conditions you will not be entitled to participate in this Promotion or you will be disqualified from the Promotion.

3 How to participate

1. Customers need to apply for a Mr Price Money or Sheet Street new account online and get approved between 8 April 2026 – 7 June 2026 to receive a R200 off R1000 online spend voucher.
2. Customers that apply online will only be eligible to receive the R200 off R1000 spend voucher.
3. Customers may only redeem the voucher online.
 - 3.1 To participate, you must meet all the Qualifying Criteria set out in these Terms and Conditions.
 - 3.2 If you fail to meet the Qualifying Criteria, you will be disqualified from participating in this Promotion.
 - 3.3 **We are not liable for any technical failure that may result in your disqualification.**

4 The Promotional Offering or Saving

4. The voucher code will be SMS'd to the cell phone number provided by the account holder on the account application form.
 - 4.1 Customers are not allowed to use the voucher to pay their account or exchange for cash.
 - 4.2 This voucher applies to full price merchandise as well as promotions and markdowns.
 - 4.3 Only one voucher may be used per transaction.
 - 4.4 A lost voucher will not be replaced/re-sent by Mr Price Money, or Sheet Street.
 - 4.5 All Promotions are subject to availability and will only be applied while stocks last.

- 4.6 Promotional Offerings or Savings are **not transferable, non-refundable, non-exchangeable** and cannot be redeemed for cash. To the maximum extent permitted in law, we exclude liability for any defects in the Promotional Offering or Savings.
- 4.7 **Contact.** If you have a question about the Promotion, please email help@mrp.com.

5 Dispute resolution

- 5.1 **Arbitration.** If there is any dispute, the parties must refer the dispute within 15 business days to arbitration (including any appeal against the arbitrator's decision) under AFSA's latest Terms and Conditions for expedited arbitrations.
- 5.2 **CPA dispute resolution.** Despite the arbitration clause above, any party may use other dispute resolution channels that the CPA or other law provides.
- 5.3 **Severability.** This clause is separate and divisible from the rest of this agreement and stays effective even if this agreement ends or is invalid.

6 General

- 6.1 **Cancellation.** If we need to, because of operational, legislative or regulatory reasons, we may terminate the Promotion immediately and without notice. In the event of such cancellation all participants indemnify Mr Price Group Limited from claims as a result thereof.
- 6.2 **No liability. By taking part in this Promotion, you agree that you will not hold us liable for any losses, harm, damages, injury, claims or actions related to this Promotion.**
- 6.3 **Force majeure.** We will not be responsible for any breach of these Promotion Terms and Conditions caused by circumstances beyond our control.
- 6.4 **Use of personal information.** Participants understand and agree that in order to offer the Promotion, the promoter must collect and process personal information about them. We will not sell personal information about individuals to third parties. We may, however, disclose personal information in response to a specific request by a law enforcement agency, subpoena, court order, or as the law requires. You can read more about how we process personal information in our privacy policy [<https://www.mrpricegroup.com/privacy-policy-2/>].
- 6.5 By entering this Promotion, you warrant that the information submitted by you does not and will not violate any right of any third party, including copyright, trademark, privacy or any other personal or proprietary right.
- 6.6 We reserve the right to change or cancel this Promotion. These Terms and Conditions, including the duration of the Promotion, can only be reasonably changed (or superseded) by us in a written revision to these Terms and Conditions posted on the Promotion website or any other official Promotion communication methods we use to reach a majority of potential participants.
- 6.7 Income or other taxes relating to the Promotional Offerings and Savings, if any, are the sole responsibility of the participant.
- 6.8 The Promotion is conducted under the laws of the Republic of South Africa.
- 6.9 Any provision of these Terms and Conditions or the Promotion which is held to be invalid or unenforceable will be ineffective to the extent of such invalidity or unenforceability without invalidating or rendering unenforceable the remaining provisions thereof.
- 6.10 If we need to, because of legislative or regulatory reasons, we may terminate the Promotion immediately and without notice. In the event of such cancellation all participants indemnify Mr Price Group from claims as a result thereof.